NATIONAL POLICY FOR CONSERVATION
OF THE ANCIENT MONUMENTS, ARCHAEOLOGICAL SITES AND REMAINS (NPC – AMASR)

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“The functions of the Archaeological Department are, in the main, two – conservation and investigation. In the view of the Government both these functions have an equal claim to its patronage, and it will be seen from that follows that in recent years increasing attention has been paid to exploration and research of every kind. But for the present, owing to its persistent neglect in years gone by, conservation is, and for long remain, the paramount duty of the department. In the discharge of this duty the first essential is to take stock of the existing materials and to decide which of them are worthy of preservation”.

--Indian Archaeological Policy, 1915
Being a Resolution issued by the Governor General
In Council on 22 October, 1915, Calcutta

VISION STATEMENT

National Policy for the Conservation of the Ancient Monuments, Archaeological Sites and Remains (NPC-AMASR) continues, on the one hand, to further the already laid-out objectives of safeguarding monuments and sites of national importance and, on the other, envisions bringing in renewed impetus for contemporising and indigenising the conservation approach. The process of conservation [of monuments] is being aimed to manifest itself as a dynamic enterprise intertwining concerns for the sustenance of their physical fabric with their overall effective management. As we have moved into the second decade of the twenty-first century, the duty of the Archaeological Survey of India (ASI) will be, as it has been, to conserve these monuments [along with their setting] with utmost care, to be cherished upon by the nation as “national treasures”.
PREAMBLE

India has an extraordinarily rich, vast and diverse cultural heritage that has left a huge corpus of built heritage across the country. A glimpse of this richness and variety can be seen in the form of monuments and archaeological sites, 3,678 monuments and sites including 20 world heritage properties, to date, that are protected by the Archaeological Survey of India (hereafter ASI). Their sheer magnitude in number alone is overwhelming besides the fact that these are iconic symbols of India’s diverse cultural expressions and historic continuity.

One of the prime mandates of ASI is to ensure the conservation and maintenance of all protected monuments throughout the country. Needless to say that the ASI has undertaken, in the past 152 years of its existence, large scale conservation initiatives across the country which ensure the continuing existence of all monuments that were earlier known to be or discovered in a fragile or vulnerable state. It may not be entirely inappropriate to state that without ASI’s timely interventions and continuous safeguarding many of the monuments and sites would have perhaps disappeared and, therefore, lost to humanity forever. ASI’s contribution to the conservation and safeguarding of monuments is noteworthy not only within the country but outside as well. Significant conservation works have been carried out by ASI outside India, such as the conservation of the Bamiyan Buddhas (Afghanistan), Angkor Wat and Ta Prohm complexes (Cambodia), which have received international acclaim. Stupendous conservation works carried out by the ASI in the last hundred years have been well documented and are archived in the form of a repository of images, drawings, inspection notes, and recorded in large number of publications.

The conservation of monuments in India, as undertaken by ASI, draws its formal inspiration from the Indian Archaeological Policy, 1915 that mandates the safeguarding and protection of monuments as an important activity of the organisation. Conservation guidelines and principles were further elaborated in the Conservation Manual: Handbook for the Use of Archaeological Officers and others Entrusted with the Care of Ancient Monuments, 1923, and it is these guidelines that have largely been adhered to by the ASI ever since. Apart from these internal guidelines, ASI has taken cognizance of the various international charters and guidelines in defining conservation approaches for protected monuments.

It is a well known fact that the functions of ASI have changed manifold since its inception and, therefore, duties and responsibilities of ASI’s archaeological officers, in-charge of conservation and management of a protected monument, have gone beyond their earlier mandate. Functions of an archaeological officer are no longer limited to the safeguarding of a monument but now also include maintaining and sustaining its setting and environment as well as to continuously engage with communities that either reside within the proximity of a monument or those that are inextricably associated with the monument itself.

Monuments and archaeological sites, which are a finite and non-renewable cultural resource of our country, unlike ever before, are now subject to an ever-increasing cultural pressure from development and the increase in number of tourists visiting them, which has put an unprecedented adverse impact on them.

The proposed Policy aims to not only draw lessons and inspirations from the ASI’s rich legacy for conservation but also acknowledges the adoption of contemporary approaches to conservation, management and protection of monuments and archaeological sites, and proposes various principles of interventions within and around them. The Policy also acclaims available traditional craftsmanship in the country and the use of traditional building materials, practices and skills as an integral part of the conservation process. The Policy, for the first time, deals with topical aspects like the management of tourism and development
(within and around a monument), as well as issues of capacity building and building of partnerships with multi-disciplinary organisations and institutions. The Policy attempts to put a monument in perspective (as a ubiquitous part of its setting) and underpins the role of local communities.

The proposed Policy primarily focuses on all Ancient Monuments and Archaeological Sites and Remains, declared as monuments of national importance under the AMASR (Amendment and Validation) Act, 2010 and does not, for the time being, include unprotected built heritage. The Policy may be read in conjunction with the provisions of the AMASR (Amendment and Validation) Act, 2010. The Policy is envisaged as a dynamic document and, as it is put into operation by the ASI’s Archaeological officers and field staff, it is subject to periodical reviews as may be decided by ASI. It is also hoped that the proposed Policy will also be applicable to a vast number of state protected monuments spread all over the country.

INTRODUCTION

Reflecting and learning from Archaeological Survey of India (ASI)’s vast experience in conservation of monuments across the country and even abroad;

Appreciating the richness and diversity of our country’s monuments protected by ASI and various States;

Drawing upon various international charters and guidelines for conservation with a view to adapting them to the Indian context as well as ASI’s Conservation Manual (1923) with the need to update it in order to deal with contemporary issues of conservation and management;

Acknowledging and Identifying that monuments are not only non-living but are as well the living heritage thus necessitating and including the role of local communities in their conservation and management;

Understanding that the country still has long established building crafts and traditions and raj mistris, sthapatis, stone carvers, carpenters, craftpersons, etc., to name a few, who can play an important role in the conservation of monuments;

Accepting that conservation is a multi-disciplinary enterprise necessary in developing the holistic understanding of an intervention;

Considering the necessity of a contemporising and indigenising approach for conserving monuments for posterity;

The Text of the National Policy for the Conservation of Ancient Monuments, Archaeological Sites and Remains (hereafter NPC–AMASR) is proposed as follows:
1 Monument and its Context

1.01 “Ancient Monument” means any structure, erection or monument, or any tumulus or place of interment, or any cave, rock-sculpture, inscription or monolith which is of historical, archaeo logical or artistic interest and which has been in existence for not less than one hundred years and includes:

i. the remains of an ancient monument,
ii. the site of an ancient monument,
iii. such portion of land adjoining the site of an ancient monument as may be required for fencing or covering in or otherwise preserving such monument, and
iv. the means of access to, and convenient inspection of an ancient monument.

“Archaeological Site and Remains” means any area which contains or is reasonably believed to contain ruins or relics of historical or archaeological importance which have been in existence for not less than one hundred years, and includes:

i. such portion of land adjoining the area as may be required for fencing or covering in or otherwise preserving it, and
ii. the means of access to, and convenient inspection of the area.

1.02 For the sake of NPC–AMASR, limiting itself to the monuments and archaeological sites protected by the Archaeological Survey of India, the term “Monument” mentioned in the Policy shall connote “The Ancient Monuments and Archaeological Sites and Remains” as defined in Section 2 (a) and 2 (d) of the Ancient Monuments, Archaeological Sites and Remains (Amendment and Validation) Act, 2010 unless specified otherwise.

1.03 “Monuments” comprise a vast array of human-built edifices, either standing or underground or still buried, and these reflect tangible manifestation of India’s rich past. Monuments include archaeological sites and mounds, caves and rock shelters, rock-cut temples, monoliths, sculptures and bas-relief panels, underground structures and architectural heritage representing various categories, e.g., religious, secular, defensive, funerary, landscapes, etc. The monuments may be ‘functional’ or ‘non-functional’ depending upon whether or not these are functioning as per their original intended use.

1.04 “Monuments” were often built as part of a wider urban, rural or natural context / setting and not constructed in isolation. Thus, monuments should be conceived as inseparable part of their immediate context or setting.

1.05 Monuments reflect myriad applications of building materials, such as, mud, wood, stone, brick, lime, metal, glass, etc., or composite material application, used under different construction techniques, often representing different architectural styles and styles of ornamentation (structural and applied), reflecting influences from other regions and diverse cultures due to cultural interactions in the past. There are considerable regional and local variations in monuments in terms of materials, styles and techniques also due to influence of vernacular (indigenous) architecture.

1.06 All Monuments, once declared monuments of national importance, irrespective of their living or non-living status, transcend their original function and should be valued and conserved in a spirit of being exemplars of past cultures and represent exemplary human creativity, building crafts tradition, patronization, and architectural and/or artistic and/or engineering accomplishments. These monuments also serve as
tangible manifestation of historical and cultural events and developments of our past that spreads over several millennia.

1.07 All monuments that are declared **monuments of national importance**[^3] are deemed to have high value / significance – archaeological (including architectural, artistic, scientific, engineering and technological), historical (including events and association), cultural (including religious and intangible) and ecological. Monuments can have either a single or a combination of these values, which contribute to their importance at the national level.

1.08 All monuments are irreplaceable and non-renewable cultural resource of the country, a by-product of a multi-ethnic and diverse culture. Irrespective of their scale, location and type, monuments, once declared so, should be regarded as **National Treasures** or **National Icons**. Utmost care must be taken to protect and preserve them for posterity.

1.09 The understanding and interpretation of a “Monument” has changed with time, over the past 100 years, worldwide. Many more categories of historic buildings and sites are considered heritage and are being conserved by countries across the world. The process of identifying monuments of national importance also representing under-represented and / or including types, such as, but not limiting to, for instance, historic gardens, historic cities (settlements and precincts), industrial heritage, vernacular heritage, cultural landscapes, cultural routes, etc., should regularly continue.[^4]

### 2 Terms and Definitions

2.01 **Conservation**[^5] means the processes through which material, design and integrity of the monument is safeguarded in terms of its archaeological and architectural value, its historic significance and its cultural or intangible associations.

2.02 **Structure** means any building, equipment, device or other facility which is fixed to the land and is a part of the monument, site and/or archaeological remains.

2.03 **Intervention**[^6] means the action undertaken with the objective of conservation, as outlined in the sub-articles 2.04 to 2.17, for safeguarding of a monument and its integrity.

2.04 **Fabric** means all movable and immovable contents of or within a monument including its setting.

2.05 **Maintenance or preventive conservation** means the such care of a monument as is exercised in order to prevent damage and deterioration and to avoid an intervention as long as possible. All monuments should be duly maintained in order to retain their significance and regularly monitored to thwart any major unnecessary intervention.

2.06 **Preservation**[^7] means maintaining the *status quo* of a monument including its setting thereby not allowing any changes, either through deliberate human interventions or due to action of natural agents of decay to its fabric or its immediate environment.

2.07 **Repair**[^8] means removing or replacing decayed or damaged material or portion of a monument in order to impart stability and to prevent loss of original material.
2.08 Restoration means bringing back the monument or any part thereof, as nearly as possible, to an earlier known state or condition.

2.09 Reassembly or Reinstatement (Anastylosis) means putting existing but dismembered parts back together.

2.10 Adaptation or Adaptive Reuse means modifying a lesser significance part of the monument, or a place inside or outside it, to suit it to a compatible use involving as little as possible loss of value (as outlined in Sub-article 1.05).

2.11 Reconstruction means to rebuild in the original form.

2.12 Retrofitting means to consolidate a monument’s structure by inserting new parts or material using new technology in order to improve their safety and to make them functional.

2.13 Scientific clearance means systematic removal of historic building material, debris, buried within or outside the monument, not necessarily at that location to retrieve any buried architectural members or sculptures, etc., with the purpose of study, investigation and possible reinstatement or, in case it is not feasible, to remove and preserve them in a safer environment.

2.14 Stabilization or Consolidation means action to arrest of processes of decay using external agents that are “time tested and proven scientifically”.

2.15 Transplantation or Translocation means removing the monument from its existing location and relocating it at an alternate location.

2.16 Cleaning means periodic removal of any harmful encrustations or non-original surface deposits and bio-deteriorating agents from the surface of a monument.

2.17 Authenticity is a value / significance imparted to a monument through a truthful and accurate depiction of one or more of the following elements:

- location and setting;
- form and design;
- materials, construction techniques and building craftsmanship; and
- function and traditional management systems.

2.18 Integrity is the quality/ extent of the completeness / intactness of the monument demonstrated through its attributes such as structural, functional (in case of a living monument) and visual.

3 Conservation Principles

3.01 The conservation of monuments, archaeological sites and remains constitutes all necessary actions or interventions within and around a monument which are undertaken, as and when deemed necessary, in order to: (a) prolong its life and existence; (b) prevent its damage and deterioration; (c) minimise the impact of external agents of decay (natural and human induced) on its setting, structure and material; and (d) prepare it for natural or human induced disasters.
3.02 A monument or an archaeological site should be subjected to minimum - whilst only necessary - interventions so as to maintain its authenticity and integrity. Original / historical material and an architectural / ornamental detail (structural or non-structural) must be valued and retained for as long as possible and should not be replaced without conducting a proper investigation or simply because these have lost their original form and appearance as a result of slight erosion or natural processes of deterioration.

3.03 All efforts to conserve a monument should be made to retain its value and significance, its authenticity and integrity, its visual connections to and from the monument, and to maintain a faithful representation of its original / historic appearance. The purpose of such an effort should be to ensure that the monument is kept in its original state or, in certain cases, restored to an earlier known state or to a state as it was discovered at the time of its identification and notification.

3.04 The conservation of a monument is a continuous process. Adequate resources (human and financial) should be made available to conserve it for posterity.

3.05 Conservation of a monument should, under no circumstance, be based on any conjecture or artistic imagination and should be based on reliable documentary evidences (past conservation records, documents, paintings sketches, drawings, photographs, travelogues, etc.) and/or insitu archaeological evidences.

3.06 Conservation should be treated as a multi-disciplinary enterprise that focuses on developing holistic solutions against various agencies of decay and deterioration that are acting on the monument. Comprehensive and careful study of all relevant aspects should be undertaken to develop an over-arching conservation philosophy and approach for each monument.

3.07 Conservation of the original / historical material should be aimed as an essential prerequisite to sustain the time-dimension of a monument which confirms its antiquity and faithfully maintains its authenticity.

3.08 Interventions such as restoration, consolidation, reproduction and retrofitting carried out within a monument should, as far as possible, be clearly discernible as a later alteration / repair / restoration, etc., to be able to clearly identify them from the original fabric of the structure. Nonetheless, in certain cases, where a monument is being restored with the intention of merging [a new intervention] with the original fabric, for the sake of maintaining architectural integrity, work must be done very carefully by matching the original material / details in terms of form, colour and specification preferably through the use of same material and employing traditional skills as used in the original fabric. Such interventions should, as far as possible, be reversible in nature. The decision for achieving such objectives should be carefully recorded and documented for posterity.

4 Conservation Approach

4.01 Conservation of a monument should employ appropriate scientific technology and equipment to facilitate research and the understanding of its physical nature, the analysis of its materials and construction technology, and that of its current condition. The use of appropriate technology should also be mandated for documentation purposes.
4.02 Conservation should not only limit itself to the intervention within the structure / fabric of a monument but shall also include the protection and maintenance of the setting or environment that is integral to it.

4.03 Conservation should include regular monitoring and continuous care of a monument and its setting. Short-term (up to 2 years), Mid-term (2 – 5 years) and Long-term (5 years and above) monitoring and maintenance plans should be developed and implemented to prevent any further deterioration of the structure that may warrant unnecessary comprehensive conservation work later.18

4.04 Documentation should be an essential pre-requisite before conserving a monument. Documentation aids in understanding the nature of the fabric of a monument and its value as well as its current condition that should be used as basis by which its Conservation Plan should be prepared.

4.05 Regular inspection must be undertaken by the archaeological officers to ensure routine visits to monuments, at least once a year, to examine the condition of a monument and to draw up inspection notes which will aid in the preparation of necessary conservation programme or plan.

4.06 Annual Conservation Plan (ACP) should be carefully drawn up by all Circles clearly prioritising conservation works for monuments based on available resources in a given financial year. Priority should be given to works of urgent nature required to preserve or consolidate a monument. Annual Conservation Plan can be revised, from time to time, in cases of emergency or in case of any unforeseen circumstance emerging during the execution of conservation works. Annual plans should also be drawn up for providing amenities or necessary infrastructure within monuments.

4.07 It is important to prepare a Conservation Plan19 for a monument preceding actual conservation work in order to understand the proposed intervention[s] in the context of a monument’s typology, and function. The Conservation Plan should clearly define the value-based approach to conservation and outline the extent of proposed conservation interventions. Conservation Plans should be reviewed regularly to evaluate previous measures and their effectiveness. Plans should be revised to incorporate modifications from time to time or if any new concern is observed that impacts the authenticity and integrity of the monument. The plan should be reviewed once every five years. Site Management Plans (SMPs)20 may also be prepared for monuments to address all relevant extrinsic and intrinsic issues. SMPs should be prepared by multidisciplinary team of professionals, in consultation with ASI’s archaeological officers, to assist ASI in adopting a coordinated approach (by addressing the concerns of all relevant stakeholders) to conserve and manage a monument along with its setting.

4.08 Conservation works should be peer reviewed from time to time by a group of multidisciplinary experts who should examine the quality of on-going conservation works and whether conservation is being carried out according to the approved conservation plan.

4.09 The entire process of conservation should be documented before, during and after conservation in maps, drawings, photographs, digital records and field notes so as to create continuous records of interventions. The documentation should capture various stages of intervention and all relevant details.21 This will be useful from the point of view of understanding all past and current interventions in the future.
4.10 Critical attention should be paid in case where a monument is in use and continues to perform its originally intended function. In such cases, it is important to review existing conservation approaches / philosophies keeping in mind conservation concerns as well as functions that are being performed within the monument. Thus, conservation and functional / administrative issues pertaining to such a monument should be seen as a harmonious and complementary activity and should be balanced in a way that its authenticity and integrity is not compromised.

4.11 Original / historical material or details may or may not be replaced. Action in this regard will depend upon whether or not the archaeological or architectural integrity of the monument is to be retained. Replacement of parts of the material fabric or a detail may be considered only if it has completely lost its inherent material strength or structural integrity. Replacement may only be undertaken to prevent further deterioration, formation of faults or decay of other portions of the structure. This aspect may be borne in mind while replacing a structural or an architectural member. Missing or damaged sculptures, idols, wall paintings, inscriptions, etc., should not be replaced or attempted to be completed.

4.12 If the original material or detail is at all to be replaced it must be the last option and shall be undertaken only upon ensuring that no other conservation action can ensure its insitu survival. Original material / detail, once it is decided for replacement, as far as possible, should be stored in a safe environment for the purpose of conducting further investigations / research, or it may even be put on display for the purpose of education or study.

4.13 Time-dimension (i.e., antiquity or age) should be maintained by preserving the patina (benign surface encrustation) of the material or its surfaces (exterior and interior). Hence, measures should be taken to clean the material in a way that even all bio-deterioration agents and harmful / non-original surface encrustations are removed, the patina, which is the protective layer, is maintained. Any intervention to clean surfaces should be undertaken after thorough research and documentation.

4.14 The use of inappropriate chemicals for cleaning monument surfaces and synthetically produced building materials for conservation should be avoided keeping in view their incompatibility with the original fabric of a monument. The likely action of any synthetically produced material to be used in repair, restoration or renovation upon the surface or stability of the structure must be properly investigated before its actual use in conservation work.

4.15 Highest attention should be paid to the conservation of fragile ornamentation embellishing a monument. All efforts backed by scientific knowledge should be made to protect and preserve them insitu for as long as possible. In case all efforts to preserve the fragile ornamentation insitu fail to protect its material and visual integrity, an assessment should be made to remove and place them in a safe environment whilst replacing them with reproductions of the same profile and specifications to maintain architectural integrity. This, however, is to be done only in extremely rare cases.

4.16 It is important to respect various additions / alterations in time or “layers of history” that have contributed to the development or evolution of a monument. In cases where inappropriate modern or recent additions and/or alterations have been made to the monument in the recent past, after its protection, which have a direct impact on the authenticity / integrity of the monument, it may be desirable to remove or undo such interventions. The monument should then be restored to either its original or an earlier known state depending upon the available evidences. In no case, however,
should any part, original or pre-modern, be removed on grounds of improving the appearance of the monument, or changing its complexion, or to achieve a better perceived conformity with its function.

4.17 In any attempt for consolidation that is carried out by inserting new material or by use of chemicals, the nature and specifications of the original / historical material should be kept in view. The new material to be used for the conservation should match in specification the original / historic material or should be complementary and compatible. Prior to any intervention, it is desirable that the original / historical material should be analysed for its composition and specifications and for the new material to be accordingly selected.

4.18 Landscaping and horticultural practices, including surface development are necessary within and around a monument to provide a cleaner, dust free micro-environment, to create comfortable spaces, and to enhance visual perception. Introducing a new landscape within and / or around a monument should put greater emphasis on the use of local flora, and should, as far as possible, be least maintenance oriented and be self-sustainable.

4.19 Formal landscapes (for instance, historic gardens) that were intrinsically designed and laid out as a part of a monument should be preserved, as far as possible, as per the original design and intent, yet respecting various historic layers of interventions. Any contemporary inappropriate alterations should be carefully removed so as not to damage the historic landscape and its layout. In certain cases it may also be necessary to undertake archaeo-botanical investigations in earlier records (paintings, photographs, descriptions, etc.) or scientific clearing to discover original landscape features that may have been buried over time. It is desirable to use appropriate technology to establish conformity with the original plantation and species of flora that were planted and laid out in a historic garden before proceeding with the restoration of its original / earlier layout.

4.20 Conservation of a monument should not limit itself to structural interventions but should also consider, wherever necessary, restoration of historic interiors which alleviates the visitor’s experience and understanding of the function of a monument. Historic/original furniture and furnishings, including illumination, can be authentically restored in certain types of monuments, for instance, in mediaeval forts and palaces, to bring out its functional context. However, this should be done only on the basis of documentary or material evidence and no conjecture or artistic impressions should be allowed in restoring historic interiors. Under no circumstance historic interiors of the ancient monuments should be used as recreation spaces.

4.21 Special care should be taken at archaeological sites or mounds wherein architectural remains or artefacts found on its surface or sub-surface should also be carefully preserved at site or in case not feasible should be carefully removed (after proper documentation) from the site to be kept in safe custody. It should be accordingly decided whether the extracted architectural or structural remains could be used during the process of preservation of the archaeological site (anastylosis).

5  Conservation of Monuments (Value-based Approach)

5.01 It is important to define the nature of conservation intervention for monuments that is based on their value / significance which is determined by the nature and extent of intervention required for its conservation. The imperative of such value based
approach is derived from the nature / typology of a monument and from the interpretation of its value / significance.

5.02 **Preservation** should be the major objective in the case of monuments with high archaeological value. These are the archaeological sites or remains of a monument or portions of monuments with decorative features, including those with applied ornamentation, such as wall paintings, inscriptions and calligraphy, sculptures, etc.;

5.03 **Restoration** may be undertaken on monuments with high architectural value and only in parts of a monument wherein there are missing geometric or floral patterns, or structural members of a monument which have been damaged recently. At no cost, shall an attempt to restore an entire building be allowed as it will falsify history and will compromise its authenticity. Similarly, decorative features such as wall paintings, inscriptions, calligraphy and sculptures should also not be restored.

5.04 **Reconstruction** may be undertaken for such monuments wherein such an intervention is the only way by which to retain or retrieve their integrity / context and without which its survival is impossible. Reconstruction should be attempted only in extreme cases, such as damage or destruction due to the impact of a disaster (natural or human induced) or structural failure, and should be undertaken only on the basis of evidence and not conjecture.

5.05 **Reproduction** of members of a monument may be undertaken for such a monument whose original members (structural and / or ornamental) have deteriorated and lost their structural and material integrity and removing these from their original location is the only way to safeguarding those members as well as the monument itself.

5.06 Sympathetic and Adaptive **Reuse** can be undertaken only for ancillary portions of a monument, should this be the way to maintain and / or sustain the monument or to incorporate complementary functions, for instance, ASI’s field offices, interpretation centres, inspection rooms, storage spaces, public amenities, etc. Such reuse should be strictly limited to the services necessary for the monument’s preservation, and should not be extended to the construction of residential buildings or offices that are dedicated for other purposes. All such construction should also be subject to provisions of Articles 14.02 and 14.03.

5.07 Transplantation or Translocation of a monument is to be done only in the rarest of rare circumstances, and that it should only be undertaken as a means for safeguarding the integrity of the monument. Such removal deprives a monument of its original spatial context and should be considered only if the monument cannot be maintained or preserved in its original surrounding. Transplantation should precede comprehensive documentation, a thorough recording of all events and circumstances that necessitate such intervention. Translocation of the monument should be undertaken after careful analysis of the new site (to which the relocation is proposed), and aspects such as soil investigation and visual integrity.

6 **Role of Building Craftsmanship in Conservation**

6.01 India is privileged to benefit from the continuing existence of traditional masons, crafts persons, carvers, etc., who pursue their traditional practices in different parts of the country. They practice pre-modern traditions of construction, detailing, sculpting, carving, painting and traditional knowledge systems developed and inherited by them
which are in consonance with the understanding of ritualistic aspects and principles and with elements of design employed in the construction or carving of architectural or ornamental members embellishing a monument. In most cases these traditional knowledge have been transferred hereditarily for generations or following guru-shishya-parampara (teacher-disciple tradition) and is largely unrecorded.

6.02 Craftspersons that comprise traditional builders and masons such as sthapatis, stone carvers, carpenters, woodcarvers, ironsmiths, painters, etc., to name a few, can play a great role in the conservation process as they are living repositories of building and artistic traditions which have been sustained through generations. Their role in conserving a monument is paramount.

6.03 Traditional skills should be utilised as far as possible in the maintenance, repair and conservation of monuments for which they are relevant. Efforts should be made to utilise genuinely traditional skills and not accept false or fraudulent claims.

6.04 Traditional knowledge and rites and rituals connected with the building materials and construction should not only be respected but should also be widely applied after following proper trials or tests as to establish their acceptability in the conservation of a monument, for which it is appropriate.

6.05 In the context of a monument, the employment of craftspersons and the utilisation of their skills should be limited to the restoration and reproduction of geometric designs, patterns and carvings as well as in the implementation of restoration and reproduction of designs in historic interiors that is based on documentary or insitu evidences and not for exercising their creativity. Thus, the replication of sculptures and inscriptions (including calligraphy) on ancient or mediaeval monuments should not be allowed since such an act will decisively compromise with their antiquity and integrity.\[31\] Traditional craftsmanship could also be widely used for the reconstruction or the adaptive reuse of a monument.

6.06 Conservation should, therefore, be a medium to support and encourage these traditional masons and craftspersons as well as nurture their traditional systems of knowledge and schools. Not only should traditional knowledge systems be documented, but transmission of these to the younger generation should also be encouraged so as to perpetuate their participation and learning in these building crafts techniques. Such persons can then be employed, as and when required, in the conservation of monuments.\[32\]

6.07 Conservation should be seen not merely as a product-centric enterprise (i.e., conservation of a monument) but as a process-centric endeavour wherein promoting and sustaining building crafts, and communities associated with these, become an integral procedure in safeguarding a monument.

7 Capacity Building

7.01 Conservation of a monument, being multi-disciplinary and scientific enterprise, demands regular training and creation of professional expertise such as that of archaeologists, conservation architects, engineers, scientists, horticulturists, planners, surveyors, etc., to name a few. Capacity building has to be undertaken not only for professionals within organisations, such as the ASI, but also with allied professionals, technicians, academicians, craftspersons, etc., so as to update and
upgrade present conservation methods and to enable the adoption and adaptation of best conservation practices available anywhere nationally or internationally.

7.02 There is a strong need to develop, maintain and regularly update a pool of trained and skilled conservators, artisans and craftpersons who must be engaged in and exposed to a variety of conservation activities, nationally and internationally, and from time to time depending on the expertise and skills required for specific conservation projects.

7.03 Considering the fact that monuments are an irreplaceable and non-renewable heritage resource, responsibility for documenting and conserving these monuments should be entrusted to the ASI technical staff or professionals who have undergone proper training in the field of conservation. Anyone who is involved with the conservation of monuments should be qualified and sufficiently experienced well versed with the nature and behaviour of historic materials and their application including the impact of agents (natural and human-induced) that cause their decay and deterioration. Capacity building of such a person should be undertaken to enable him / her to develop a holistic understanding of the monument (including its setting) and the knowledge required for its safeguarding and maintenance.

7.04 More and more universities and educational institutions across the country could be encouraged to impart training to professionals and practitioners and offer specialisation in conservation and management of monuments. Specialised courses at doctoral, post-graduate and graduate levels including short-term courses should be evolved and conducted regularly so as to train young professionals and practitioners.

7.05 Collaborative programmes should be encouraged amongst institutions, organisations and laboratories working and researching on the different aspects of documentation and conservation in order to share information and expertise in these fields.

7.06 Central and State agencies, responsible for the conservation of State-protected monuments or unprotected historical buildings, should also be encouraged, from time to time, to send their in-house staff for training so as to enhance their knowledge and skills in various fields of conservation and management of monuments.

8 Promotional / Outreach Programmes

8.01 It is necessary to generate public awareness, to educate and involve people by instilling in them a sense of delight, appreciation and pride for monuments, to make them understand the importance of various legislations in protecting heritage and to join hands with various agencies working to protect this tangible cultural wealth for posterity. The aim is to make the local communities and visitors aware about their responsibilities towards the monuments of the country, so as to obtain their help in the task of their preservation and maintenance.

8.02 All related agencies responsible for the conservation of monuments should, therefore, organise, from time to time, awareness campaigns and promotional / outreach programmes about the monuments of the country. The programmes should focus on various aspects related to their history and conservation, and to educate and sensitise local communities in preserving these monuments. At Site Museums attached to the monuments, visitors should be encouraged to engage themselves in the discoveries at the site. Special pamphlets and brochures, should be developed
and distributed freely to the visitor whilst acquainting him / her with the history and context of the monument.

9 Tourism and Visitor Management

9.01 There has been an unprecedented interest amongst national and foreign visitors to visit monuments for a variety of reasons, such as for education, information, pilgrimage, recreation and entertainment. A visitor gains tremendous knowledge and insight not only about the history of a monument or an archaeological site but also about the social, cultural and economic aspects and its contemporary society at large.

9.02 Tourism, as an industry, plays a very important role in promoting visits to monuments and in providing all necessary infrastructure for its support. However, it has been experienced that, in some instances, due to over-crowding in some of the monuments, these are subjected to tremendous adverse pressures which catalyses their decay and deterioration.

9.03 It is, therefore, important to determine the carrying capacity of a monument, especially for those where tourists visit in very high numbers. In order to better protect and preserve such monuments, the number of people visiting them as well as their access should be managed and, if situation demands, these may have to be limited temporarily, especially in such areas or parts that are highly vulnerable to decay and / or deterioration. Aspects like fragility, rarity as well as apprehensions of permanent irreversible damage on the monument or its part should be looked into so as to determine how many visitors can be allowed to visit it within a day or at a given period in time.

9.04 Suitable facilities / infrastructure should be created within or near the monument for the convenience of visitors. Facilities like parking that allows for a sufficient number of vehicles, toilets, cloak room, potable water, audio-guide facilities, ticket booths, souvenir counter, etc., should be located in a manner that these are easily accessible prior to entering a monument. Similarly, guidebooks or pamphlets indicating a monument's history, its architecture and planning, and various do's and don'ts, should be provided to a visitor in order to enhance his / her understanding of the site.

9.05 Significantly contributing to the understanding and appraisal of a monument is the facility for interpretation. Interpretation Centres should be established at suitable locations to provide information and interpretation about the monument not only with regard to its history, architecture and events associated with the monument but also about its setting and thereby aptly placing it in its appropriate regional, socio-cultural and socio-political context. Appropriate medium, technology and innovative methods of interpretation should be adopted for demonstration and presentation of information to a visitor. Depending upon the type of visitor, information can be provided in multiple languages.

9.06 Interpretation or Information centres should be designed and located in a way that these do not disturb, in any manner possible, the environment and setting of the monument. As far as possible, the use of vernacular (local) material and techniques or the use of materials complementary to the historic building material of the monument should be adopted for the construction of the interpretation centre.
9.07 Visitor approach and circulation should be worked out to facilitate movement within the monument in order to achieve optimum accessibility thereby causing least hindrance. However, care should be taken in controlling access to areas which are vulnerable to excessive influx of visitors (as provided for in Article 9.03).

9.08 Adequate signage (sign-boards) should be provided at appropriate locations to give necessary and unambiguous information41 such as access points, at points of entry, at appropriate locations at its various sections, and at facilities within and near the monument. Signages should also be provided at suitable locations within the monument in order to explain authentically its history and nature and / or its significance and values. Signages (Sign-boards) should be designed in a way that they are clearly legible, and materials used should be those that complement the nature of the monument.

10 Illumination of a Monument

10.01 Monuments often act as landmarks in urban areas or settings of which they are an ubiquitous part. This aspect can be accentuated through the introduction of appropriate lighting that allows for interplay of light and shade which will heighten their presence and appearance within the setting.

10.02 Monuments may be illuminated for the benefit of visitors and local communities who may either, as decided on a case to case basis, be allowed to visit and experience them during certain hours in the evening or to appreciate their constant presence. In most cases, monuments may be illuminated externally at night to invite attention to their form and silhouette as well as for their security.

10.03 Illumination should be done in a way that the monument is not subjected to bright lights that may attract insects, especially during monsoons, or fade the colour of its surfaces, especially when these are painted or carved. In cases where illumination is placed internally within a monument, care should be taken so that the illumination levels are appropriate and no distortion in the colours of the wall surfaces occurs or on its decorative features, such as, on wall paintings, etc.

10.04 Appropriate technology should be selected for illumination so that no intervention is made on the structure or fabric of a monument. Lighting, wiring, and related utilities should be designed and located in a manner that these are not visible during the day. The technology applied / used should, as far as possible, be self-sustainable42 and easy to maintain. The use of natural sources of energy, wherever possible, should be encouraged, provided that this technology that is adopted for the harnessing of natural sources of energy does not, in any way possible, impact on the visual integrity of the monument.

11 Public-Private Partnership in Heritage Conservation and Management

11.01 It has been realised in recent years that despite the best efforts put up by various Central and State agencies in the conservation and management of monuments, it remains immensely challenging to conserve and manage them on the account of the limited availability of human and financial resource. The increasing number of visitors and rising costs of proper preservation and conservation have made it necessary for public efforts to be supplemented by effort from private sources.
11.02 Accordingly, Public-Private Partnership (PPP) assumes greater significance in the conservation and management of our monuments and this can be encouraged with the active support of the public enterprise.

11.03 Whilst conservation and upkeep of the monument remains with ASI, aspects such as visitor amenities, signages (sign-boards), and amelioration of the environment around monument can be undertaken by adopting the PPP model wherein human and financial resources can be generated from outside the government intended for such a purpose.43

12 Community Participation in Conservation

12.01 Local communities are important stakeholders of heritage. They can play an important role in the conservation and management of a monument. Their role is particularly seen in "living" monuments which are used by the local communities, for instance, monuments under use currently (often for purposes different from their original function) or monuments that are still used for performing religious rituals. It has been realised that the active involvement of local communities or stakeholders often assists in addressing many challenges faced in conserving and managing a monument and its environs.

12.02 Local communities, wherever possible, may be engaged in decision-making processes. They can be made aware of the basic aspects of conservation and management of the monuments. Their engagement enables communities to establish inextricable linkages (emotional rapport) with the monument and also leads them to generate employment opportunities, which in turn helps in the sustenance of local crafts and encouragement to undertake tourism related activities.44

13 Access for the Differently-abled persons

13.01 The benefits of visiting a monument should be available to all citizens of the country including those who are differently-abled and are unable to enjoy normal access or view of a monument.

13.02 Care should be taken to employ all means possible to facilitate access, provide specially designed visitor amenities, as well as provide information and interpretation of a monument to differently-abled individuals by employing appropriate means.

13.03 However, due care should be taken to provide facilities and access in a way that such provisions do not, in any manner possible, compromise the authenticity and integrity of the monument or create a visual chaos.

13.04 Whilst all due emphasis should be given to provide access to a monument for differently-abled persons, in cases where such an access for the differently-abled leads to major physical interventions within the monument’s structure that impacts its integrity, it may be necessary to resort to the alternate option to create special areas within or around the monument from where maximum view [of the monument] can be provided / enjoyed.
14  **New Interventions within a monument**

14.01 Contrary to the belief that the monuments are frozen entities in space, they exhibit an inherent dynamism as they continue to ‘evolve’ over periods of time. The evolution may not always be in terms of changes in the fabric of the monument itself, but in terms of their existence in the continually changing environment surrounding it. It may be necessary at times to intervene within or around a monument from the point of view of providing amenities for the comfort of its visitors or for the convenience and function of the ASI staff or to address security concerns within and around the monument.

14.02 Any such new intervention within or around the monument should be done with great care and in a way that does not reduce its significance as well as values of its environment in terms of being an incompatible intervention in terms of design, material, colour or scale. For physical interventions to the environment within or around a monument, preference should be given to materials that are compatible with its historic building fabric or that are vernacular (local) which reflects the building characteristics of the region to which the monument belongs to.

14.03 Any new intervention should, as far as possible, blend with the historic character of the monument and its setting and should not offer contrast which distracts one's attention from the monument itself. New materials or construction techniques, if at all to be employed for the construction of new buildings within a monument’s immediate vicinity should be handled with great care and sensitivity, so that these do not become eye-sores with the passage of time or spoil in any way the appearance of the monument.

14.04 Designs and details of any intervention should be such that these are easy to maintain, are self-sustainable and are least energy intensive.

14.05 Priority should be given to interventions that employ the reuse of ancillary or secondary portions of a monument or complex. Whilst the main monument should not be subjected to any reuse, ancillary or secondary structures within these monuments or complexes may be considered for “sympathetic and compatible” re-use subject to restrictions as prescribed in Articles 3.06, 14.02 and 14.03.

14.06 While interventions within the protected area of the monument are governed by the policies that ASI follows or adopts, in the surrounding areas, particularly the prohibited and regulated zone existing 300 metres beyond the protected limit of the monuments, it is the National Monument Authority (NMA) which has been mandated to consider matters of construction related activities and interventions. This process also involves the framing of heritage bye-laws with respect to each protected monument/site and such bye-laws cover aspects of heritage control to interventions such as those related to building elevations, façades, drainage systems, civic infrastructure, etc., that are to be placed within the defined zone.

15  **Disaster Management**

15.01 Monuments and archaeological sites are increasingly being subjected to a variety of hazards (natural and human induced) thus exposing their vulnerability to threats and risks. It is, therefore, important for all agencies concerned to be sufficiently prepared to mitigate a disaster, should it strike, and to develop mechanisms for quick Response and Recovery.
15.02 Adequate training should be provided to the monument in-charge to a) identify disasters that can have deleterious impact on a monument on the basis of the past history of disasters in the region, b) to undertake impact assessment by anticipating and visualising disaster scenarios, c) to assess current levels of preparedness in mitigating disasters, and d) to be able to coordinate with various agencies (Central, State and local) for developing a quick response post-disaster programme and actions.

15.03 Disaster Management Plan should be made as an important pre-requisite of the Conservation Plan for a monument. It would be useful if vulnerability assessment of each monument also becomes a part of the ASI database.

15.04 All adequate facilities possible should be provided within the monument, located at appropriate locations, so as to give emergency treatment to the possible victim[s] of a disaster and initial medical attention can be provided to him / her. Access and evacuation routes, and evacuation spaces should be clearly demarcated and indicated through appropriate signage (sign boards) for visitors so as to improve their response mechanisms during a disaster. All efforts should be put in place to a) safeguard the lives of people within the monument or living in its vicinity, and b) to safeguard the monument.

15.05 Monuments and their structural members (material, construction technique, jointing, etc.) should be ably assessed to determine their behaviour during and against disasters. Should there be a need for necessary minimum retrofitting of a monument, this may have to be carried out so as to provide sufficient consolidation to the monument which will mitigate its possible impact during disasters.
ENDNOTES

1 The aspect related to the living aspect of a protected monument has only been attempted for a religious monument in use (as per the notification) under Section 16 of the AMASR Act, 1958.

2 “Transcendence from the originally intended function” of a monument is to reflect the elevated status of a monument, by declaring so, and does not, in any way whatsoever, impact on its functional status.

3 As defined in Sections 3 and 4 of the AMASR (Amendment and Validation) Act. 2010

4 Great synergy is required between ASI and various other ministries and agencies at Central, State and district levels to a) identify, b) conserve, and c) chalk out effective modes of management and monitoring. Local planning authorities, NGOs and communities too will have a greater role to play in this regard.

5 In a broader sense, the conservation activities shall include examination, documentation, treatment, and care of monuments, archaeological sites and remains, supported by adequate research, diagnostic studies, etc. Most importantly, it is an on going continuous process which is realized through an Annual Conservation Plan (ACP) proposed and renewed periodically for the sake of successful implementation.

6 (Ref: Articles 2.04 to 2.17 of the Policy).

7 All monuments with a high archaeological value, such as archaeological sites, ancient monuments, rock edicts, caves, rock-cut structures should be preserved.

8 Repairing should be undertaken, as far as possible, using same / similar material, in terms of specifications – colour, composition, etc., and should, as far as possible, employ traditional skills.

9 Monuments or their components with high architectural value may be restored. Mediaeval monuments wherein geometric patterns are found missing, can be restored following available evidences and traditional methods and techniques. Restoration could be achieved by reassembly, reinstatement and/or the removal of inappropriate extraneous additions. However, restoration should not attempt to recreate sculptures or inscriptions and calligraphy in any monument. Restoration should also not be attempted in an archaeological site, rock-cut caves, etc.

10 To the extent possible, restoration of a monument using original architectural members should be favoured. Extreme care is to be exercised while undertaking such action, which should not be undertaken unless the original form can reasonably be established (e.g. in case of repetitive, symmetrical panels, parts of which are extant). While attempting Anastylosis, the missing portions or elements should be replaced by simple members maintaining the profile but devoid of any ornamentation to distinguish it from the original.

11 Adaptive reuse of secondary portion of a monument should be preferred to incorporate functions such as providing visitor amenities, ASI field offices, stores, etc., subject to the condition that the authenticity and integrity of the monument is least disturbed. No main portion of the monument, however, should be subjected to any reuse or tampered by any physical modification.
12 Reconstruction should only be attempted in rare cases wherein a monument is damaged severely on account of a disaster (natural or human induced) or having lost its structural stability leading to its sudden collapse. Reconstruction should be undertaken only when there is sufficient documentation available to accurately reconstruct the monument. As far as possible, the original material of the damaged monument should be salvaged and used for reconstruction purposes.

13 Care, however, should be undertaken to undertake insertions in a way that these do not compromise authenticity and integrity as well as aesthetics of the monument and follows the principle of minimum intervention. In all circumstances such insertions should be accompanied with clear indications that these are not a part of the original structure.

14 Scientific clearance should only be undertaken where the original structure has been covered by later debris of no or little archaeological or artistic value. It should not be sanctioned without the submission of full and detailed justification, and a detailed evaluation of the exact nature of the remains that are likely to be uncovered, and their likely archaeological or historical significance.

15 Consolidation should be done for the purpose of imparting strength to the fabric of a monument by appropriate structural or chemical interventions.

16 Transplantation or Translocation of a monument is to be done in the rarest of rare circumstances, and that it should only be done as a means for safeguarding the integrity of a monument. Transplantation should be preceded by a comprehensive documentation, a thorough recording of all events and circumstances that necessitate such intervention. Relocation of the monument should be undertaken after careful analysis of the new site (to which the relocation is proposed), and aspects like soil investigation and visual integrity.

17 For a detailed definition and understanding of Authenticity and Integrity, following documents may also be referred: Venice Charter (1964), Nara Document on Authenticity (1994), Burra Charter (1999), and World Heritage Centre’s Operational Guidelines (July, 2012).

18 Periodic inspection of a monument should be undertaken by the archaeological officers and site in-charge in order to monitor the condition of the monument. Inspection notes should be carefully recorded in order to highlight the condition of the monument and the actions required for its conservation and safeguarding. These notes should be available at each monument.

19 Conservation Plans should reflect adequate research on the monument and should take into account all past conservation decisions and interventions. In reference to the policies of ASI, a Conservation Plan should indicate conservation decisions regarding a monument that reflects coordinated structural, scientific and horticultural inputs. Conservation plans should include condition appraisal of a monument and should be peer reviewed, wherever possible.

20 It is important to interlink and integrate Site Management Plans for Monuments including their setting with the Regional or Master Plans or Local Area Plans as developed by the Town Planning Departments of the respective states or districts. Monuments and their precincts, as identified by the National Monument Authority, should be earmarked on the Master Plans / Local Area Plans as Special Protection Zones.

21 All information related to the past and on-going conservation works should be made available at the site office for the benefit of understanding all past interventions. For this
purpose, the practice of maintaining a "Log book" at sites should be mandatory for all monuments.

22 Provided that (a) when the function is of religious character it should be ensured that no large scale religious or other similar activity will harm the monument in any way possible, e.g., through the heavy influx of worshippers or performance of ritual; and (b) where in a monument religious activity had ceased at the time of its protection as a monument, it cannot be subsequently revived.

23 “Detail” means architectural members, surfaces, decorations and ornamentation (structural and applied). Most monuments are embellished with irreplaceable and non-renewable structural and non-structural ornamentation in the form of geometric patterns, textures, sculptures, carvings, paintings, etc., made out of fragile and soft materials that are vulnerable to natural and human-induced agents of decay. There are instances where such forms of ornamentation have degenerated beyond recognition due to loss in their inherent material strength.

24 The preservation of patina on the surface of a material should be carried out with the essential identification of the extent of the patina. However, extraneous depositions on the surface such as dust, dirt, soot, chemical salts, and later additions such as paint layers, etc., which are harmful to the original substrate must be removed along with the biological agents without damaging the patina.

25 In case of a monument with high archaeological value, it may be incumbent upon the archaeological officer to take a decision whether or not to allow replacements of geometric patterns even if these are significantly eroded. Reasons for removing any material or ornamentation must be duly recorded. Replacement should also precede extensive documentation.

26 Establishing different layers of history will require careful evaluation of its historical phases through research in order to establish the ‘original’ and the subsequent ‘layers’.

27 Elements of a monument, such as murals, sculptures, inscriptions and calligraphy should not be restored. Monuments must be restored on the basis of documentary, archaeological or architectural evidences, and not on the basis of any conjecture.

28 Monuments must be restored only on the basis of documentary, archaeological or architectural evidences, and not on the basis of any conjecture.

29 While the purpose of reproducing an element of a monument is largely to safeguard the original, design of the replaced element has to be thoroughly debated by the archaeological officers and experts. This is critical in case of sculptures, images or paintings that have to be removed for their safety. If at all the reproduced elements are to be reinstated to their original location so as to maintain authenticity, their form and design should match the replaced “deteriorated” member. They should not appear as they were originally designed or constructed.

30 While considering a portion of a monument for reuse, care must be taken so that no major portion of a monument with high archaeological / architectural value will be subjected to reuse. Only ancillary portions of a monument may be considered for adaptive reuse.

31 India has the unique distinction of having living building crafts and traditions that continue to be practiced in various parts of the country. In Sir John Marshall’s Conservation Manual (1923), there is an inherent scepticism about contemporary craftsmanship that have the
ability to reproduce a sculpture or an architectural detail in an ancient monument whilst this practice was allowed for interventions in mediaeval monuments. This practice though needs a review and for this purpose, craftsmen, traditional masons, et al, would have to be identified, and only after a thorough process of review and certification, etc., they may be considered in replicating a detail in an ancient as well as in a mediaeval monument.

32 After due consideration, this could be given an institutional form under the aegis of ASI.

33 ASI should consider helping in building up institutions or partner with organisations and NGOs to set up Centres of Excellence across the country to help in training crafts persons in various disciplines. These Centres could also encourage and facilitate the local youth to ensure that building and allied craft traditions do not die in this country and are regularly utilized by ASI.

34 All conservation professionals should be encouraged to undertake on-site training with experienced archaeologists, architects, engineers, scientists and horticulturists who are well versed with on-site conditions and the various issues impacting the conservation and management of a monument.

35 For this purpose, ASI should engage with institutions such as Indian Institutes of Technology (IITs), Indian Institute of Science (IISc), Schools of Planning and Architecture (SPAs), National Institute of Design (NID), etc., to name a few, or various conservation related institutes and NGOs, to set up various capacity building programmes to be organized periodically for of its officers.

36 It should be incumbent upon the ASI Circles and field officers to constantly work in close cooperation with the Ministry of Tourism, State Departments of Tourism, various tourism corporations of all the States and concerned agencies to promote and sustain tourism. Such a co-operation is also necessary in ensuring a constant dialogue that leads to the effective management and presentation of monument and sites across the country. In case a monument is part of an urban precinct, involving other relevant stakeholders should also be necessary and integral to its management.

37 While tourism is in itself desirable because monuments are preserved for people to visit and appreciate them, yet the increase in visitor number leads to possible harm to the monuments such as when some visitors’ cause damage to them (through graffiti or vandalism or even theft) or by the inadvertent acceleration to the structural decay due to human presence and pollution caused thereby.

38 In such cases it is important to have sufficient human resources available to monitor the movement of visitors and to allow only the desired number within the monument. Computers and web-based applications can also be used for online appointment for visiting the monument which can be monitored by a dedicated team at that monument / site.

39 Facilities should be appropriately designed and integrated in a way that these do not impact on the authenticity and integrity of the monument and its immediate surroundings.

40 Accuracy must be maintained in information and controversial data / information should be avoided.

41 As far as possible, signages should have information in multiple languages (English, Hindi and vernacular language) for the convenience of visitors, both domestic and foreign.
Illumination of a monument should be handled by a specialist lighting expert who has a perceptive attitude to fixtures and has a deep understanding and sensitivity to be able to highlight the monument’s inherent characteristic and features.

PPP mode entrusts greater responsibility on private organisations, donor agencies or even individuals for the protection and maintenance of a monument.

Volunteers can be identified from within the local communities who may be engaged for assisting the ASI in managing visitors, attain preventive conservation as well as assist in ensuring security of the monument premises, etc.